**WINTER SHIPPING**

(Liners shipping from Aris’ Florida production location)

**We in Aris Transportation take pride in our effort to minimize the incidence of winter shipping problems.**

**We have established a formal winter policy. The following are the highlights.**

The severity of the winter is still the ultimate determining factor. When forecasts indicate that the daytime temperatures will fall below 30 degrees we follow these procedures:

* We gather regional weather conditions from NOAA Weather Service, dispatch offices, drivers, customers and individual State Departments of Transportation
* We communicate frequently with carrier dispatch offices and Aris shipping locations regarding weather conditions and cold weather shipping requirements.
* We arrange for airfreight and/or FedEx shipments to be held at Aris locations until a more favorable weather window exists. Product can be held only as long as quality will not be compromised.
* Additionally, if the customer is concerned about extreme cold weather in there area they can contact Aris Transportation at 239-728-2535 extension 3199 for shipping updates
* We continually update weather related shipping reports for Customer Service so that customers can be phoned and advised of shipping delays and revised ETA’s.
* We stay current with reports from customers who experience cold damage and investigate alternative shipping methods for their future shipments.
* If product is scheduled to ship via 2-day small package service into an area where cold damage is likely, we reserve the right to upgrade the delivery service to a Priority level to protect the product. The additional cost would be reflected on the customer’s invoice. No credits will be issued.

Note: All air freight carriers including FedEx & UPS do not insure perishable products. Therefore, no claim can be made due to weather related issues and no credit will be issued for weather related product damage.

REVISED 11/25/2014